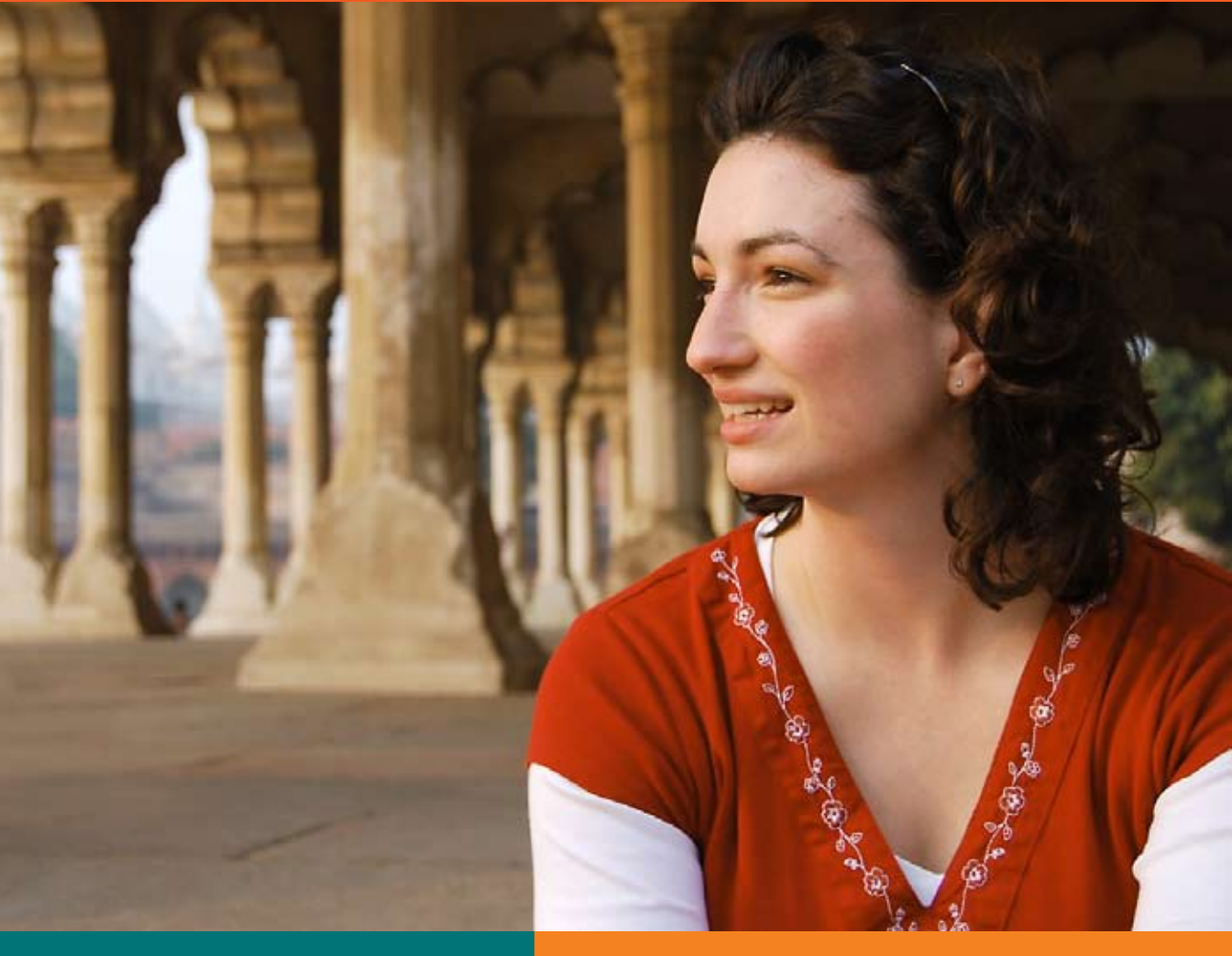


# *Hello India*



**Global Adjustments**

Easing your passage to and from India



**Cultural Connectors:** Headquarters in Chennai



**Mini-Museum:** Courtyard at Global Adjustments



**True Spirit of Oneness:** India Immersion Centre

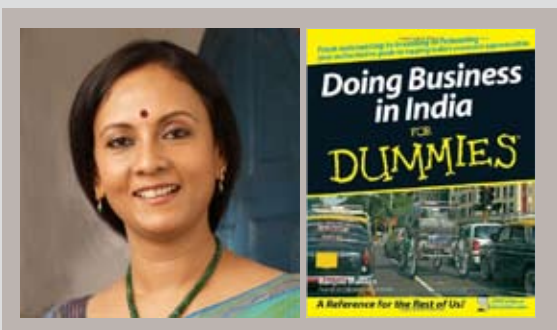


**Global Adjustments Services Pvt. Ltd.** (GA) is India's leading cross-cultural communication and destination services company, the only one that combines multinational expertise with a personal touch.

Our mission is to help foreign direct investments succeed in India by facilitating cultural understanding between expatriates and global Indians. Our full breadth of services includes relocation, realty, cross-cultural training, design and publishing, and event management. Over the last 16 years, our world-class team of multicultural professionals has worked with over a thousand clients from 76 nationalities and has successfully relocated and trained numerous Fortune 500 companies and diplomatic missions.

### Key Facts & Milestones

- Founded in 1995
- Headquartered in Chennai
- Branch offices in Gurgaon, Mumbai and Bengaluru
- Extended services in Hyderabad, Kolkata and Pune
- Member, Worldwide Employee Relocation Council (ERC)
- Member, Confederation of Indian Industries (CII)



The Indian roots and global wings of our Founder-CEO, Ranjini Manian, remain the driving force behind every initiative of Global Adjustments. Ranjini is the architect of India's only free cross-cultural e-learning portal for the 21st century youth, [www.globalindian.com](http://www.globalindian.com). She is also the author of 'Doing Business in India for Dummies' and of Penguin's soon-to-be released book, 'Upworldly Mobile', on Behavioural and Business Skills for the New Indian Manager. She served on the Women's Leadership Board at Harvard University.



**Home and Away:** Discover India's unique culture



**Picture Perfect:** Making you feel at home



**Flower Power:** Interactive forums for the supporting spouse

## Relocation

Based on their own global experience, our relocation advisors understand the requirements and personal preferences of people moving to a new destination. We offer custom packages for individuals as well as corporations.

### City Orientation

Client-need assessment prior to arrival of relocating individual/family, including assessment of budgets and lifestyle requirements

Orientation tour of the city including medical facilities, shopping areas, recreational facilities, fitness centres and prominent landmarks

Guided visits to international schools

City-specific and generic India information manuals

### Settling-in Services

Assistance with setting up telephone and Internet services, domestic gas, cable TV, driver's licence and more

Staffing advice (domestic help)

### FRRO and Visa Extension

Arrangement of necessary documents for the individual/family

Accompanied visit to the FRRO for submission of forms and registration

Completion of immigration process within 14 days of arrival, as per prevailing government regulations

### Repatriation

Assistance with lease termination

Cancellation of utility hook-ups

# Realty

The realty department is a one-stop-shop for the real estate needs of relocating expatriates and resident Indians. It is a full-service offering that spans both short-term and long-term rental as well as transfer of ownership of residential and commercial property.

## Rental of Homes and Commercial Space

Extensive database of handpicked properties  
Guided property viewing  
Lease negotiation and landlord advisory services

## Sale of Homes and Commercial Space

Comprehensive client-need assessment  
Inspection of property, locality, infrastructure and facilities  
Connections with leading builders and architects in all cities of operation

## Home Solutions

Well-appointed furniture, furnishing, appliances and crockery provided on an annual rental basis  
Interior decoration services

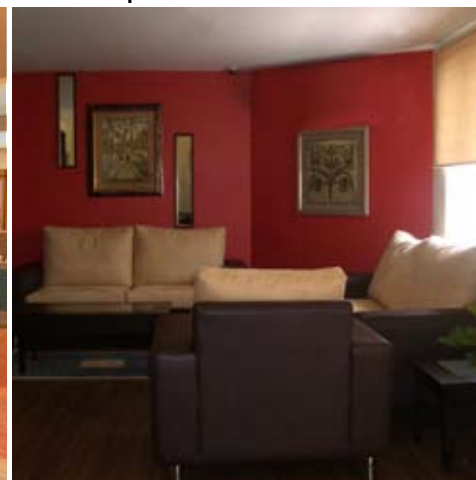
**Dream House:** Find it with us



**Work Out:** Commercial space for rent



**Decked Up:** Interior decoration solutions





**GLOBAL INDIANS:** Preparing you for working with the world



**CROSS OVER:** Cultural exchange senior manager workshops



**OFFICIALLY YOURS:** This India Business program

## Cross-Cultural Training

Global Adjustments understands culture as a collective behaviour that dictates a people's way of life and has a significant impact on business and productivity. Our Cross-Cultural Services are unique in their interactive formats, custom-developed materials and practical take-aways. Each programme combines instructor-led sessions, online learning and webinars or Skype sessions.

### **For Expatriates –** This India Business

Cross-cultural training for successful work relationships with Indian associates  
Long-term business relationship-building in key areas such as management, decision-making, project planning and negotiation  
Multicultural team building

### **For Returning Indians –** Returning to Live and Work in India

Mentoring session for senior Indian managers from overseas  
Analysis of changes in business, cultural, social and emotional spheres  
Appreciation of differences between old India, current India and the adoptive country, resulting in an improved bottom line

### **For Professional Indians –**

Grooming & Etiquette series  
Business Writing  
Diversity Management  
Managing Client Expectations  
Cross-Cultural Sensitisation-Country specific  
Deepening Organisational Culture  
Customer Relations Enhancement

# India Immersion Centre

A Corporate Social Responsibility initiative of GA in aid of 'The Interface', an organisation that supports diverse social causes, the India Immersion Centre (IIC) is a unique social and cultural location based in GA's Head Office in Chennai, where Indians and expatriates can link, learn and leave a legacy. There are a wide range of events, programmes and courses offered for members and their guests.

**Taste of India** programme, a unique immersion workshop (a journey to the heart of India through the five senses). Ideal for business delegates or visitors.

**Cultural activities** for supporting spouses (music and dance, saree draping, embroidery, temple visits, shopping excursions)

**Skill-learning classes** (languages, dance, cuisine, photography)

**Social events and entertainment** (topical discussions, coffee morning conversations, movie screenings, cross-cultural potluck)

**Invitations to special events** (annual expatriate photo competition, festival celebrations)

These immersion programmes are also conducted at your venue in other GA locations.



Based on relocation research and Indian emotions, our programmes address your specific needs.



[iic@globaladjustments.com](mailto:iic@globaladjustments.com)

**Into India:** Hands-on experience of India's culture



**Taste Buds:** Exclusive Indian culinary courses





**Read India:** The country's only cultural magazine for expatriates

**Corp Comm:** In-house newsletters for companies and institutions



**Book Publishing:** Designing commissioned book projects



**Poster Image:** Advertising and branding campaigns

## Design Store

Global Adjustments' design department, which functions like an advertising agency, is a full service, in-house publishing division. We offer both print media and web services. Our dynamic team of designers, copywriters and production consultants combines high design aesthetic with international standards of professional presentation.

### **Culturama**

A 15-year-old monthly national cultural magazine previously known as 'At A Glance – Understanding India', the country's first expatriate guide to culture  
Enjoys a pan India readership of 100,000  
Articles featuring expatriate experiences and Indian insights  
Guides to handpicked stores, property listings and city events

### **Custom Publications**

Corporate newsletters, yearbooks and other commissioned publications  
Corporate and documentary films

### **Company Collaterals**

Unique corporate stationery, give-aways and marketing collaterals  
Logo design and advertisement artwork  
Web design and content

# Event Management

Global Adjustments' creative visualisation and flawless execution is the winning combination to make any event a success. A world-class Indian company driven by a multicultural team, Global Adjustments can help you organise your corporate events, fusing global professionalism with an authentic Indian flavour. We offer end-to-end assistance for a variety of events.

Office and Factory Inaugurations

Product Launches

Groundbreaking Ceremonies

Annual Day and Family Day Celebrations

Fund Raising Events

National Seminars and Symposia





## Client Speak

“From finding my house, fitting it out with rented furniture, cross-cultural learning on working with India, foreigners’ registration permit and getting comfortable in my city – I’ve been aided by so many people at Global Adjustments with such an unprecedented fervour, I sometimes wondered if my grandmother herself called and asked y’all to keep an eye on me on her behalf.”

**Eric W. Gossard**, Head of Finance,  
Hospira Healthcare India Pvt. Ltd.



“Though we are originally from India, there was some trepidation about moving to Chennai in South India, as it was ‘foreign’ to us, being from Punjab in North India. We need not have worried, however, as the Global Adjustments team have been our Google for Chennai from day one! We feel at home, mostly thanks to GA’s efforts.”

**Navjit Singh Brar**, Communications Software  
Architecture Director, Fujitsu Network



“Family and religion, the welcome, the dancing – the trainers of your ‘Taste of India’ programme were so responsive and met my needs completely. Great with my last minute requests.”

**Lorraine Townsend**, Programme Director,  
Schneider Electric



“I have attended cross-cultural coaching sessions in many different countries. They are usually Microsoft powerpoints and fluff. This was the first time that I had such a practical learning session and I know it will help me live and work in India.”

**Anu Pires**, Head of Human Resources,  
Nokia, India

“Our Cornerstone laying ceremony attended by government and industry was well organised by Global Adjustments. The event was well-planned and well-executed by them; we are very pleased with their quality of service.”

**Itaru Ishibashi**, Managing Director,  
Toshiba JSW Turbine and Generator Pvt. Ltd.



AMAZON · NOKIA · CISCO · WIPRO · PANASONIC · MCKINSEY · ROYAL BANK OF SCOTLAND · DOW · FORD · NISSAN-RENAULT · BMW · DAIMLER · ERICSSON · MERCK · CATERPILLAR · GOLDMAN SACHS · TCS · TAFE · JOHN DEERE · TOSHIBA · HYUNDAI · DEUTSCHE BANK · CUMMINS · MOTOROLA · ADITYA BIRLA · SAINT GOBAIN · FOSTER WHEELER · COGNIZANT · SAIPEM INDIA · AKAMA I · HOSPIRA · MERCER

... and we are proud to have served many more!



[www.globaladjustments.com](http://www.globaladjustments.com)

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